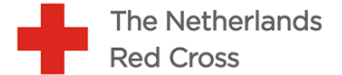




Ministry of Foreign Affairs of the
Netherlands



Program

Donor Advisory Group (DAG) Field Visit, 4-7 March 2024, Zimbabwe followed by DAG Policy Dialogue on 8 March 2024

Objective

As part of the DAG working modalities, field visits to countries where humanitarian needs are high are organized to help the DAG members and observers gain an in-depth insight into the work of the IFRC Network on the ground. The 2024 field visit will be to Zimbabwe (4 - 7 March 2024).

This field visit will provide DAG members and observers with the opportunity to see how the three themes of the Netherlands co-chairmanship of the DAG: the humanitarian-development-climate nexus, localization and National society development, and coordination and cooperation translate to practice.

Zimbabwe has seen the impact of climate change, with erratic rainfall patterns characterized by either severe floods or prolonged periods of drought. Under a changing climate, rainfall patterns and seasons are expected to become more variable and erratic, which will make the largely rain-fed agricultural sector even more vulnerable. During the previous El Nino period, 2.8 million people were at risk of food insecurity and Global Acute Malnutrition Rates rose to 5.7%. Water shortages and flooding also increase risks of communicable diseases, with Zimbabwe currently battling a cholera outbreak.

The Zimbabwe Red Cross Society (ZRCS), through its auxiliary role to the Government, is present before, during and after crisis and is therefore uniquely equipped to work on the humanitarian-development-climate nexus. ZRCS branch offices are present in all districts of Zimbabwe, which enables locally-led humanitarian action. During the visit, the DAG will witness first-hand the work of ZRCS on important issues such as food insecurity, health, disaster preparedness, response and recovery. The participants will also gain insight into the development journey of ZRCS and how National Society development is supported by the IFRC network. Among others, ZRCS has recently finalized the Organizational Capacity Assessment and Certification (OCAC) process.

In terms of internal coordination, we will dive into the experience so far with Unified Planning to come to an agreed plan among IFRC network members to support ZRCS strategic plan. On external coordination: Participants will meet with ZRCS leadership, government officials at national and local levels, and with external partners such as the UN.

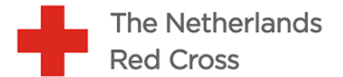
The field visit will also enable members and observers of the DAG to understand the context in which the ZRCS operates and the role of the IFRC network in supporting ZRCS response to the humanitarian situation in country.

The field visit will:

1. Showcase the work of the ZRCS and highlighting the importance of strengthening of National Society as well as the auxiliary role of the National Society.
2. Help DAG members and observers understand the respective roles of the ZRCS (HQ and branch offices), Partner National Societies, the IFRC Secretariat in an operational context such as Zimbabwe. DAG members and observers will gain more insight into coordination and cooperation within the IFRC network.



Ministry of Foreign Affairs of the
Netherlands



3. Build an understanding of the established processes of effective and strong coordination within the IFRC network and with external partners such as the Zimbabwe Government, UN agencies and local actors.
4. Illustrate how the IFRC institutional strategy and flagship initiatives translate into direct support for vulnerable people in need. In follow up to previous discussions in the DAG showcase the role of the IFRC Secretariat and the importance of it being funded through regular resources to perform its core functions that support ZRCS.

Agenda

Sunday 3 March

Arrival to Harare Airport . Welcome desk by ZRCS/IFRC
Transfer from airport to hotel. Transport will be facilitated by the IFRC office on 2 nd , 3 rd , and 4 th March
Express check-in at Cresta Lodge - Harare Hotel

Monday 4 March

Time	Activity	Location	Notes
08:00	Registration at the meeting venue <i>Welcome Coffee</i>	Cresta Lodge - Harare <i>Sango Conference centre - Shizha</i>	IFRC Country Cluster Team
08:30-08:40	Welcome by the DAG co-chairs		
08:40-09:00	Security and Protocol briefing	<i>Sango Conference centre - Shizha</i>	Cresta Hotel, Security Chief Tawana Nharingo, SNR Security Officer Southern Africa
09:00-09:30	Briefing on what to expect. Overview of the programme, field trips and logistics	<i>Sango Conference centre - Shizha</i>	John Roche, IFRC Head of Country Cluster Delegation for Zimbabwe, Zambia and Malawi in Harare
09:30-11:30	Discussion with Pierre Kremer , IFRC Africa Deputy Regional Director and John Roche , IFRC Head of Country Cluster Delegation	<i>Sango Conference centre - Shizha</i>	Overview of the IFRC Africa Regional Office's work in the region including its strategic and operational priorities. Overview of the IFRC Harare cluster delegation work in Zimbabwe, Malawi and Zambia including its strategic and operational priorities.
11:30-12:30	Meeting with United Nations agencies Online meeting with: Edward Kallon, UN Resident and Humanitarian Coordinator for Zimbabwe Followed by a in person dialogue with: <ul style="list-style-type: none"> • Francesca Erdelmann, WFP Representative and Country Director for Zimbabwe • Constance Pepukai, FAO Head of Programmes • Alex Adjagba, UNICEF Chief of Health Section • Titus Kuuyuor, UNDP Resilience Advisor and Programme Manager of the Zimbabwe Resilience Fund OCHA- (tbc)	<i>Sango Conference centre- Shizha</i>	
12:30-14:00	Lunch	<i>Sango Conference centre - Shizha</i>	Executive Menu <i>Veg, non-Veg, Halal, Kosher and gluten free will be available</i>
13:45	Meet in the Lobby		

14:00-14:30	Transfer from Cresta Lodge to ZRCS Headquarters		Organised by IFRC
14:30-17:00	Meeting with the Zimbabwe Red Cross Society, Edson Mlambo President , and Elias Hwenga, Secretary General and Zimbabwe Red Cross staff and volunteers	ZRCS Offices. 10 Saint Annes Road, Avondale - Harare	
17:00-19:00	Welcome reception at IFRC Country Cluster Delegation	1 Saint Annes Road, Avondale - Harare	DAG, ZRCS, IFRC
19:00-19:30	Transfer from IFRC to Cresta Lodge – Harare		Organised by IFRC
19:30	Free evening due to early start on Tuesday morning		

Tuesday 5 March

Time	Activity	Location	Notes
	Check-out and deposit luggage in storage room	Cresta Lodge - Harare	for the ones who wish to check-out
Group 1. Muzarabani	06:00 Departure from Cresta Hotel Refer to one pager document for detailed program.		Pre ordered packed breakfast and lunch. Field Trip objective: To showcase Integrated community based health and disaster preparedness and disaster risk reduction project.
Group 2. Masvingo	05:30 Departure from Cresta Hotel Refer to one pager document for detailed program.		Pre ordered packed breakfast and lunch. Field Trip Objective: To showcase the Zero Hunger project.

Wednesday 6 March

Time	Activity	Location	Notes
Group 1. Muzarabani	08:00 Depart from Series Leisure Refer to one pager document for detailed program.		Pre ordered packed lunch.
Group 2. Masvingo	08:00 Departure from Great Zimbabwe Hotel Refer to one pager document for detailed program.		Pre ordered packed lunch.
	Free evening	Harare area	<i>Transport will be organised by IFRC A detailed schedule and locations can be provided - TBC</i> <i>Recommended restaurants:</i> Amanzi Lodge/Wombles Fishmongers Mozambik

Thursday 7 March

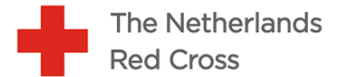
Time	Activity	Location	Notes
09:00-10:00	Meeting with Ministry of Foreign Affairs. Name TBC	Cresta Lodge - Harare <i>Sango conference centre- Shizha</i>	TBC
10:30	Meet at the Lobby		
11:30-11:00	Transfer from Cresta Lodge to the different Ministries		Organised by IFRC
TIME tbc 11:30-12:30	Group 1. Meeting with Minister of Defence, Honourable Oppah Muchinguri-Kashiri	Ministry of Defence	TBC
TIME tbc 11:30-12:30	Group 2. Meeting with Minister of Health and Child Care, Honourable Douglas Mombeshora	Ministry of Health	Address: Kwame Nkrumah Street, P. Bag 7713 Causeway, Harare
TIME tbc 11:30-12:30	Group 3. Meeting with Minister of Public Service, Labour and Social Welfare, Honourable July Moyo	Ministry of Public Services	Address: 9th Floor Kaguvi Building, Corner 4th Street & Central Avenue, Harare
TIME tbc 11:30-12:30	Group 4. Meeting with Minister of Environment, Water and Climate, Tourism and Hospitality Industry, Honourable Nqobizitha Mangaliso Ndlovhu	Ministry of Environment, Water and Climate	TBC Address: 11th Floor Kaguvi Building, Corner 4th, and Central Ave, Harare
12:30-13:00	Transfer back to Cresta Lodge - Harare		Organised by IFRC
13:00-14:00	Lunch	Cresta Lodge - Harare	Executive Menu <i>Veg, non-Veg, Halal, Kosher and gluten free will be available</i>
14:00-16:00	Debriefing from the field trips and meetings in Harare	<i>Sango Conference centre- Shizha</i>	
16:00-16:30	Break		
16:30-17:00	Transfer from Cresta Lodge to the Embassy of the Kingdom of the Netherlands		Organised by IFRC
17:00-19:00	Reception hosted by the Netherlands Ambassador, H.E. Dr. Margret Verwijk , Embassy of the Kingdom of the Netherlands in Harare	Netherlands Residence, 31 Shortheath Road, Chisipite, Harare	Ambassadors: – Representatives of DAG countries Embassies, and the European Union – Zimbabwean officials
19:00-19:30	Transfer back to Cresta Lodge		Organised by IFRC
	Free evening		

Friday 8 March

Time	Activity	Location	Notes
08:00-13:30	DAG Policy Dialogue	Cresta Lodge – Harare <i>Sango Conference Centre - Shizha</i>	As per separate shared agenda Executive Menu. <i>Veg, non-Veg, Halal, Kosher and gluten free will be available</i>



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Mauya/ Siyaliyamukela/ Welcome to a world of wonders!

We are very pleased to host you in Zimbabwe. Our team has put together the following information note which will give you a specific and clear overview of your stay in Zimbabwe. Links have been added for more detailed information.

Please make sure to arrive in Harare on Sunday 3 March as the program starts on Monday 4 March in the morning.

You will be coming to Zimbabwe during the rainy season (November to March). Mornings are usually bright and sunny but by the afternoon it will tend to become overcast. The weather forecast in March generally has temperatures that range from warm to very warm, with precipitation levels ranging from moderate to high. The average highest temperatures fluctuate between warm in Harare at 27°C to very warm.

What to pack: Long trousers and long-sleeved tops are best, hat and sunscreen and mosquito repellent, to protect you from the harsh sun by day and mosquitoes at night. A lightweight and versatile travel jacket is recommended. For your field trip trainers and boots are advisable. **Dress code:** For all the meetings in Harare apart from the meetings with the Ministers we recommend smart casual attire. For the meetings with the Ministries, we recommend business formal attire.

The **electricity** supply in Zimbabwe is 220-240 volts AC, 50Hz. The country uses Type D (three round pins in a triangular pattern) and Type G (three rectangular pins in a triangular pattern) plugs. If necessary, bring an adapter. Also consider to carry with you a flashlight for your field trip as some areas in the country can experience up to 20 hours of power outages.

Vaccination for Cholera and Yellow Fever should be preferably taken before visiting Zimbabwe. If travelling from countries where infection is rife the Yellow Fever Certificate is required. The government of Zimbabwe has lifted all requirements for Covid 19 testing.

Visa: Most visitors apply for a visa on arrival in Zimbabwe. Please verify if a visa is required for your nationality and make sure to have at least a 6-month valid passport and at least two blank pages. The cost of single-entry visa is of 30 USD for most nationalities, and for others 55 to 75 USD, preferably to be paid in cash. Mr. Tawana Nharingo (+263772300490), IFRC Zimbabwe protocol officer will be at the airport to assist you.

Currency: Prices and transactions will probably be showed in Zimbabwean dollars, but US dollars are now widely used. **It is recommended to carry new \$USD notes (latest print, from 2013) and small notes to avoid the inconvenience of not being able to get change for larger bills. Paying with credit cards is not possible in majority of restaurants and shops so please bring cash.**

Communications: Phone network coverage is good throughout the country although it can be affected by power outages, traffic etc. The primary mode of communication for RCRC Personnel in ZW is mobile phone. It is recommended to use an Econet line as it is the most widely used and widely available mobile network in the country. Sim Cards are available at the airport. The price is one USD and you will be asked to show your passport. Air time will need to be purchased separately.

Travel insurance: We encourage all participants to purchase travel insurance This may cover unexpected medical expenses, trip cancellation and emergency evacuation. See [Allianz travel insurance](#), [Travel Insurance](#), [Old Mutual Zimbabwe](#) for your convenience.

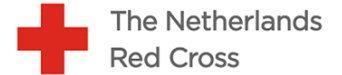
Medical Services: In case of illness or injury, IFRC recommends the following Hospitals:

- [Baines 24-Hour Emergency Medical Centre](#): 52 Baines Avenue, Harare Landline: 04705434/49/64
- [Health-Point Hospital](#): 15 Lanark Road, Belgravia, Harare. Emergency landlines Tel: +263 24 270066; +263 24 2700667; +263 24 2700668; +263 24 2703355; +263 24 2705141; + 263 24 2795483
- [Borrowdale Trauma Centre](#): 1 Borrowdale Lane, Cnr. Breach/Borrowdale Lane, Borrowdale, Harare. Emergency Tel: +263 24 2886921; +263 242886922. Non-Emergency +263 24 2886923

Transport from the airport to the hotel and other locations will be provided by the following company: [Best Car Hire](#).



Ministry of Foreign Affairs of the
Netherlands



Accommodation. You will be staying at the [Cresta Lodge Hotel](#). The IFRC Country Cluster Delegation in Zimbabwe has made reservations for the DAG. **You will be required to pay on arrival either with USD cash or international card (only Visa and Mastercard accepted).** A rate of 95 USD per night has been agreed. Upon arrival, kindly indicate that you are part of the DAG/IFRC delegation and confirm your check-in/check-out dates.

Food and Drink: Bottled water is available in most shops and restaurants. Food served in most restaurants is generally safe to eat and of a good quality. Refer to the restaurants suggested in the program. However, do not buy cooked food on the streets due to health hazards and poor hygiene practices. Most of the meals will be provided by Cresta Lodge. Please indicate any dietary restrictions in the registration form.

Field trips. The DAG agenda includes two field trips which will be done by land (IFRC/RC vehicles and/or same company as stated above will be used). One group will be travelling to Masvingo and the other one to Muzarabani. For the ones who wish to check-out for the night of 5 March, please remind the Cresta Lodge staff to avoid extra charges for the night you will be out. You will check back in at the Cresta Lodge after your field trip. Please have ready a smaller suitcase for that purpose, the rest of your luggage can stay at the Hotel in Harare. Hotels in Masvingo (<https://www.africansunhotels.com/rooms/great-zimbabwe-hotel/2>) and Muzarabani (<https://seriesleisure.co.zw/>) have been identified and already booked. You will need to **pay in cash** on arrival in either location, and we recommend to have 200 USD available for your accommodation and other expenses. A separate document goes into further details on the locations to be visited.

Safety and Security: Zimbabwe is in general a safe country and mainly, in both urban and rural areas, road traffic accidents pose the most significant risk. We recommend for you not to walk alone in public areas, especially during dark hours due to poor public lighting. We also recommend for you to use IFRC security cleared transport companies as the ones above listed.

In case you have any questions, do not hesitate to contact us: Sophie Ludwig (Sophie.ludwig@ifrc.org, Mob: +41 79 961 80 83)

**Looking forward to meeting you very soon.
Maita Basa/Siyabonga/Thank you!**