



INTERVENTION FACT SHEET

Regional Organization Development Network

1. General Information

RODNET member name	Kathleen J. Pinard-Byrne
NS/OSB counterpart name	Dorothy Fraser
NS/OSB counterpart function	Director General
Country assisted	Guyana Red Cross
Intervention period	5 days
Estimated budget (USD)	USD 100/day + Airfare (USD550) + Accommodation

2. Background

RODNET approached

Please describe how RODNET was approached by the NS/OSB (100 words maximum)

An e-mail was received from the Director General of the Guyana Red Cross requesting my availability to facilitate a 'Lessons Learned' workshop following the society's flood relief operation which was drawing to a close. Having received a consignment of radio equipment which was lacking during the relief operation, a request was also made to provide basic radio communications training for volunteers. Possible dates and fee rates for facilitation was also requested by e-mail. This request was followed up by a phone call to Dorothy Fraser to elicit further information on this intervention and to provide convenient dates for these sessions.

Conditions before the intervention

Please describe the positive and negative aspects before this intervention takes place (150 words maximum)

In this instance there were no positive or negative aspects to be considered prior to this intervention. The purpose of this intervention was to discuss the disaster response actions which went well and to elicit recommendations for improving those actions which went less well.

3. Intervention details

Characteristics of a Well functioning National Society

Please describe according to the CWFNS, which characteristics of the NS/OSB will be strengthened (100 words maximum)

Following this intervention the organisational capacity of the society as it relates to disaster response will be improved. The society's future disaster response performance will be manifested by more efficient and effective relief activities which would include greater coordination with other organisations. The human resource capacity to provide effective radio communications will also be enhanced.

OD intervention areas

Please describe under which OD areas, the intervention will take place. Refer to NDP/NSSP, statutes, RCAS, logframe, prog./proj. mapping, external agreements and organization chart. Note that specific areas such as volunteer management plans, integration with other programmes, community work, and fundraising initiatives among others, should be part of the NDP/NSSP. (200 words maximum)

This intervention fell under the OD area of evaluation whereby assessment of the quality and impact of disaster response activities were noted together with recommendations for improved future disaster planning. Appraisal of the society's external agreements with other disaster



response agencies will be reviewed. Radio communications training provided during this mission would enhance the society's communications capacity during disasters as well as during normal times.

Methodology Please describe how the intervention will take place: e-mail, phone calls or travelling required. Specify the number of travelling, time needed, and the support/commitment the NS/OSB will provide (250 words maximum)

The implementation modes for this intervention included the use of e-mails for invitation and response purposes, followed up by phone calls to elicit further details and possible dates. An e-mail conversation was held with RODNET (Regional OD Network) practitioner Maggie Schmeitz to discuss the possible methodologies of implementing the workshops. The intervention necessitated a single trip to Guyana to facilitate two one-day workshops, a half day radio training session and additional planning discussions with a local facilitator. This mission totalled five days inclusive of travel days. The NS undertook the provision of a co-facilitator and all workshop related planning.

Expected results

Please describe the specific expected results from this intervention (250 words maximum)

The recommendations emanating from the workshops will serve as a guide for future disaster planning. Agreements will be drafted with external partners to ensure better coordination of response activities. Management of 'walk-in' volunteers will be allocated to an identified staff member/volunteer. Revision of the society's Disaster Plan will reflect changes to its plan of action. Management of RITS/IDRT members will necessitate improved briefing of these persons on arrival in-country. VCA and community mapping carried out as a disaster preparedness activity will ensure relevant data is available for future disaster response.

4. Financing

Budget

Please provide details on the budget estimation (100 words maximum)

As no decision had been taken on the OD practitioner fee a ball park figure of USD 100/day was quoted. All other costs related to travel and accommodations were met by the requesting NS.

Funding plan

Please provide details on how the budget will be covered (100 words maximum)

The budget was funded through the flood relief programme as an evaluation activity.

5. Others

Annexes

Please briefly describe any attached document

Miscellaneous

Briefly comment any other relevant matter.

It would be useful for the requesting NS/OSB to complete an intervention request form which would detail the nature of their request and provide background information relevant to the request.